

Madena helps Part C and Part D plans prepare for CMS Program Audits. Preparation is critical to producing accurate universes and achieving a successful Audit.

When should your readiness for a program audit begin? Well in advance of an audit notice! But if you have a notice, we can support and guide you through the data collection and responses to CMS. Madena has experts with dozens of years of experience. We can help with your end-to-end readiness and support all aspects of the Program Audit.

- Universe Design Development - we perform systems review to help design universes, making sure you to get the right data out of your system(s) and into the right universe. We can help map data from your systems and database tables to the universes for reliable data pulls.
- Universe Validation – we can help evaluate universes for adherence to instructions. We load your files into our analytic tools that provide detailed accuracy and quality checks. We advise on any necessary data clean up and recheck your results, as many times as it takes to get it right.
- Universe Compliance Review – we review your universes for timeliness standards. Our analytic tools perform checks for timeliness against compliance standards. We provide a detailed report of results and recommended corrective actions. Our actionable lists can be used by your team or Madena can assist with process enhancements.
- Compliance Program Effectiveness (CPE) Universes – during an audit, this can be the most challenging without proper preparation. A readiness review by Madena can help you identify where you may have gaps in your organizations ability to detect, correct and prevent compliance issues. We will perform in-depth interviews of your operational areas for any monitoring they are performing and evaluate your internal auditing process.
- Mock Audits - Let us take the ‘mock’ CMS auditor role to make sure your staff know how to respond to questions and be confident when the time comes. We will share our tips for a successful audit and make sure you correct any problems BEFORE a CMS starts the audit.
- FDRs Readiness – FDR failures represent a large portion of corrective enforcement actions from CMS. All readiness activities need to actively involve your vendors that perform functions that may be under the purview of a program audit.

Since 2012, Madena has bridged the knowledge gap between health plans serving the Medicare market and the government agencies they contract with. We understand the complexity of working with government healthcare programs. Our team has been leading and advising in the industry for decades—and we’ve got the tools and resources to serve you.